

# **SCHOOL POLICY**

## **Driving Lesson Prices For Class 5/7**

\$ 75/Hour

## **Package Prices For Class 5/7**

15 driving lessons of 2 hours each for \$ 2250

15 driving lessons of 1.5 hours each for \$ 1687

## **Road Test Package For Class 5/7**

- Total cost will be \$ 200. For 1.5 - 2 Hour, which includes a Vehicle, 60 minutes Pre Warm- Up lesson (Including vehicle introduction), Complimentary pick-up and drop- off & Road test time.

During Pre Warm- up lesson, we'll do a mock test to address any skills you need to improve. It's a quick session focused on identifying your key areas for improvement before test.

- Road test time: Upto 45 minutes (30 minutes driving, 15 minutes for ICBC office formalities)
- Total duration: 1.5– 2 hours.

## **Mock Test Package For Class 5/7**

\$ 110/Hour

## **Driving Lesson Prices For Class 4**

Restricted - \$ 120/Hour & Unrestricted - \$ 150/Hour

## **Road Test Package For Class 4**

### **Restricted:**

- Total cost will be \$ 200. For 1.5 - 2 Hour, which includes a Vehicle, 60 minutes Pre Warm- Up lesson (Including Pre-Inspection), Complimentary pick-up and drop- off & Road test time.
- Road test time: Upto 65 minutes (20 minutes Pre-Inspection, 30 minutes Driving, 15 minutes for ICBC - office formalities).

### **Unrestricted:**

- Total cost will be \$ 350. For 2 Hour, which includes a Vehicle, 50 minutes Pre Warm- Up lesson (Including Pre-Inspection), Complimentary pick-up and drop- off & Road Test Time.
- Road test time: Upto 65 minutes (20 minutes Pre-Inspection, 30 minutes Driving, 15 minutes for ICBC - office formalities).

\*Plus 12% TAX\*

\*\* If the client requesting a car rental is not a student of Grover Driving Academy LTD. a mandatory 60 minutes driving skills assessment will be required. This will be charged at our regular hourly rate. If unsafe driving is observed during the skills assessment, the road test rental will be postponed. \*\*

\*\*\*All lessons must be scheduled and completed within twelve (12) months from the date of purchase of the package. Availability of lesson times will be determined on a first-come, first-served basis, with priority given to those who book earlier. Students are recommended to schedule their lessons a minimum of forty-eight (48) hours in advance. \*\*\*

### **Additional Passengers**

We allow a max of 1 additional person in the vehicle during the lesson for the purpose of observation.

### **Refund**

There will be no refund for lessons that have already taken place. If a package is purchased, unused lessons will be refunded (used lessons will be charged at the regular rate, and the balance will be refunded). Refund requests must be made within sixty (60) days of purchase in writing to the driving school.

### **Cancellations**

- **Student Cancellations:**

Lessons must be cancelled or rescheduled at least twenty-four (24) Hours in advance to avoid being charged fifty-dollar (\$50) for the lesson. Cancellations must be done by e-mail or text. Repeated late cancellations may result in lesson suspension. Exceptions are made for medical or emergency cases.

- **School Cancellations:**

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Grover Driving Academy LTD. may cancel lessons due to unforeseen circumstances such as instructor illness, vehicle malfunction, or unsafe weather conditions etc. Rescheduled lessons will be provided at no additional cost.

### **Late Show/No Show**

- **Student Late Arrival:**

Arriving upto 15 minutes late may results in a reduced lesson duration at a full price. After 15 minutes, the student will be considered as 'no show' & forfeited without a refund.

- **Instructor Late Arrival:**

Lost time will be compensated in the same or a future session, with priority scheduling for affected students.

### **Pickup and Drop-Off Service**

Free pickup and drop- off are available at any ICBC location or SkyTrain station in Vancouver, Richmond, and Burnaby. With forty-eight (48) hours' notice and instructor approval, students within five (5) kilometers of these locations may request residential pickup.

### **Student Dress Code and Lesson Termination Policy**

- **Dress Code:** Closed-toe shoes with good grip and comfortable clothing that allows ease of movement are required.
- **Lesson Termination:** Instructors may terminate lessons due to unsafe driving or inappropriate behavior (e.g., reckless driving, rude conduct). Terminated lessons are forfeited without reimbursement.

### **Privacy and Consent for Media Use**

Students may sign a consent form for promotional photos/videos during lessons. Those who consent receive a one-time 30% discount on their next lesson or a 30-minute free lesson. Participation is optional, and no media will be used without explicit consent.

### **Eco-Friendly Cause**

Grover Driving Academy LTD. will plant a tree per graduate to boost eco-friendly initiatives. Students may contribute additional donations. This does not affect lesson costs.

### **Vehicle Safety and Maintenance**

Grover Driving Academy LTD. ensures all training vehicles undergo regular inspections and maintenance to ensure student's & instructor's safety.

### **Cognitive Awareness Policy:**

Students must not be under the influence of substances or medications impairing driving ability. Lessons may be canceled without refund if impairment is suspected.

### **Student's Physical and Mental Condition Policy**

Students must inform Grover Driving Academy LTD. of any conditions or medications that might affect them to drive safe. Students are expected to act maturely and respectfully during lessons.

### **Road Test Booking Policy**

Grover Driving Academy LTD. provides road test booking services for students upon request. To authorize the academy to book a road test on your behalf, the student must submit a signed consent form. A non-refundable administrative fee of thirty dollars (\$30) will be charged for this service.

\*\*\*\*NOTE: For cancelling a road test appointment made by the school, we require 72 hours notice, as we must notify ICBC. Failure to give (Driving School) 72 hours notice may result in a late cancellation fee being charged by ICBC.\*\*\*\*